

Withdrawal Policy

Right of Withdrawal

The Right of Withdrawal applies exclusively to Consumers from the European Union.

You have the right to withdraw from this Agreement within fourteen (14) days without giving reasons. The withdrawal period is fourteen (14) days from the date of conclusion of this Agreement.

In order to exercise your right of withdrawal, You must inform us

[Name, Address, Tel., E-Mail]

of your decision to withdraw from this Agreement by sending us an explicit declaration stating that You are withdrawing from this Agreement; either by post or by e-mail. You can use the attached withdrawal model form; however, it is not mandatory.

It will suffice to send us your notification of withdrawal within the given withdrawal timeframe in order for the 14-day withdrawal timeframe to be granted.

Consequences of Withdrawal

If You withdraw from this Agreement, we are obligated to refund all payments we have received from You, including shipping costs immediately and within fourteen (14) days at most, effective the day that we receive your withdrawal.

The payment method which was used to make the transaction will also be used for the reimbursement, unless we have explicitly agreed to something else. You will not be charged any fees for the reimbursement.

For Services that have commenced with your consent, before the withdrawal expiration date, You will have to pay Enscape or its Affiliates a proportional amount for the Services provided until your withdrawal.

You can download this Policy <https://enscape3d.com/legal/Withdrawal-Policy.pdf> and You can download the Model Withdrawal Form <https://enscape3d.com/legal/Withdrawal-Policy.pdf>. We may send You a copy of the Policy and the Model Withdrawal Form as soon as the Agreement has been concluded.